

# MSP360 Managed Backup Onboarding



We offer professional onboarding to prepare your backup environment for production use, and to provide you with the confidence to manage backups and restores professionally. Services include:

- ▶ **Configuration of backup settings** based on industry best practices, as determined by our experts' experience. Coverage includes configuration of cloud storage, backup plans, retention policies, remote deployment, notifications, and reports
- ▶ **Testing** for backups and restores
- ▶ **Answering any additional questions** you may have

The ultimate goal of onboarding is to help you perform both backup and test restores on several machines. The number of machines involved depends on the size of your environment.

Onboarding is really helpful when you are doing a deployment; in fact, we would say it is a must-have if you are not 100% sure how to achieve optimal performance.

The onboarding service is available for a **\$500 one-time fee and includes at least 5 screen-sharing sessions** to set everything up correctly to help you avoid common errors and save time and money.

[Buy now](#) and we'll connect you with one of our top tech specialists to get you started

## What You Will Get

The number of calls depends on the complexity of the environment (no VM installations, etc.)

### CALL 1. INITIAL CALL (30 MINS)

- ▶ Backup environment discussion and information gathering
- ▶ Onboarding training program presentation
- ▶ Q&A

### CALL 2. WEEKLY CALL (1 HOUR)

- ▶ MBS portal initial configuration
- ▶ Securing backups with user and company entities
- ▶ Central cloud and local storage management
- ▶ Backup agent deployment scenarios
- ▶ Backup agent update strategies
- ▶ Secure backup best practices
- ▶ Backup reports configuration
- ▶ Q&A

### CALL 3. WEEKLY CALL (1 HOUR)

- ▶ File server restore scenarios
- ▶ File-level backup and restore plans
- ▶ Image-based backup and restore plans
- ▶ Disaster recovery and bare-metal restore
- ▶ Q&A

### CALL 4. WEEKLY CALL (1 HOUR)

- ▶ Best practices to back up and restore MS SQL server
- ▶ MS Exchange backup and restore plans
- ▶ Q&A

### CALL 5. WEEKLY CALL (1 HOUR)

- ▶ Virtual Machine backup and restore plans
- ▶ Consistency check plans
- ▶ Q&A

### CALL 6. ONBOARDING SUMMARY CALL (1 HOUR)

- ▶ Onboarding training summary
- ▶ Q&A

### CALL 7. REVIEW CALL (30 MINS - 1 HOUR)

- ▶ Usage feedback
- ▶ Q&A

Get the Onboarding