



MSP360™ (CloudBerry) Backup for Windows 6.3



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6.3

Release Notes

March 24, 2020

These release notes provide information about the latest release of MSP360™ (CloudBerry) Backup for Windows 6.3.

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About MSP360™ (CloudBerry) Backup for Windows 6.3

MSP360™ (CloudBerry) Backup for Windows 6.3 is a minor release, featuring new functionality and enhanced performance. See **New and Updated features** section to get a closer look at the novelties. CloudBerry Backup is a cross-platform, cost-effective, flexible, and versatile backup and recovery solution that enables businesses and ordinary users to perform automatic backups to various cloud storage services. Advanced features like encryption, compression, and synthetic backups facilitate more efficient, swift, and secure file transfer between your local computer and the cloud. Ultimately, the result is an unmatched conflation of reliable backup, automatic scheduling, and highly customizable backup configuration.

Key benefits

- Cloud backup to Amazon S3, Glacier, Wasabi, Microsoft Azure, Google Cloud, OpenStack, Rackspace, and various other cloud storage services.
- Local backup to hard drives and NAS-like storage solutions.
- Encryption and compression for more secure and swift backups.
- Flexible backup & restore plans.
- Easy setup of backup plans with the ability to configure schedules, retention policy, and email notifications.
- Block-level backup for expedited upload.

New and Updated Features

New and updated features in MSP360 (CloudBerry) Backup 6.3.

Error Handling

During backup and restore plan execution, a user is always aware of any events during plan execution. In case an error occurs, it is accompanied by an explanation of what happened as well as instructions for fixing the error are provided.

Support for VM Backup on Windows Server Core Edition

The new feature for Hyper-V Windows Server Core Edition users. The new CLI commands provide a user with all required features to create, edit and manage backup and restore plans on machines with Windows Server Core Edition operating system installed. To learn more, refer to our [help documentation](#).

Bootable USB Improvement: IP Configuration Feature

The new feature implies required network parameters configuration straight at the boot from the USB drive.

Support for UEFI boot for cloud machines on AWS EC2 and Microsoft Azure

MSP360 Backup 6.3 supports a UEFI boot for the leading storage providers, such as Amazon Web Services and Microsoft Azure Generation 2 VMs. As Microsoft Azure Generation 2 VMs are fully supported, AWS UEFI boot practice has some limitations. To learn more, refer to the [UEFI Partition Restore for Cloud VMs \(EC2, Azure\)](#) chapter of our help documentation.

GPT to MBR Disks Conversion

A new feature is a tool for converting GPT disks to MBR, which is helpful on such restore destinations that support BIOS boot only. To learn more about GPT to MBR conversion, refer to the [Convert GPT Disks to MBR](#) chapter of our [help documentation](#).

Resolved Issues

The following table illustrates issues addressed in MSP360™ (CloudBerry) Backup for Windows 6.3.

Resolved Issue	Issue ID
IBB: Restore: Reset disk signature last 2 bytes on Bare Metal recovery	7830
Exact virtual machine can not be set to the backup	8446
List command for VM backup: no timestamp information in a 'list' output	8448
Object reference not set to an instance of an object during VM Item-level restore	8570
Path is not found for mounted disks as a folder if VSS is used	8782
Parameter name: bucketID value cannot be null once B2 bucket is created	8885
Fatal error on Synthetic Full backup. System.OutOfMemoryException	4524
No restore commands in CLI in Restore-Only mode	4978
Network Share limit does not work properly	6876
File names with unicode characters are not displayed correctly in a repository	6935

System Requirements

Before installing MSP360™ (CloudBerry) Backup for Windows 6.3, make sure that your computer meets the following requirements:

Component	Requirement
CPU	1.4 GHz 64-bit processor
RAM	512 Mb
Disk Space	100 Mb or more
Operating System	Windows 7/8/10 or Windows Server 2008/2012/2016

Getting Started

Installation Instructions

1. Download the universal installer from MSP360™ website.
2. Run the Windows installer. If some required software frameworks are missing, the installer will prompt you to fix it.
3. Follow the installation wizard steps. To learn more, refer to the Installation section of the [help documentation](#).
4. Upon the first launch, select the licensing option.
5. Once all is set, you can begin configuring backup & restore plans.

Additional Resources

You can get the latest information on our products, various tutorials, and other similar information on our blog at <https://www.msp360.com/resources/blog/>.

Also, check out our knowledge base that features various workarounds for frequently experienced issues as well as some tips on how to enhance your interaction with our flagship backup solution at <https://kb.msp360.com/>.

About MSP360™

Established in 2011 by a group of experienced IT professionals, MSP360™ (formerly CloudBerry Lab) provides cloud-based backup and file management services to SMBs.

MSP360's offerings include powerful, easy-to-use backup management capabilities and military-grade encryption using customer-controlled keys. Customers can choose to store their backup data with all the major cloud storage providers, including Amazon S3, Microsoft Azure, Google Cloud, Wasabi, and others. MSP360™ also partners with thousands of VARs and MSPs to provide them with turnkey, white-label data protection services.

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MSP360
#1 MSP BACKUP

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