



MSP360™ (CloudBerry) Backup 6.3.4 for Windows

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Release Notes

November 26, 2020

These release notes provide information about the latest release of MSP360™ (CloudBerry) Backup 6.3.4 for Windows.

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About MSP360™ (CloudBerry) Backup 6.3.4 for Windows

MSP360™ (CloudBerry) Backup 6.3.4 for Windows is a bugfix release, featuring improved performance. See the **New and Updated features** section to get a closer look at the novelties. CloudBerry Backup is a cross-platform, cost-effective, flexible, and versatile backup and recovery solution that enables businesses and ordinary users to perform automatic backups to various cloud storage services. Advanced features like encryption, compression, and synthetic backups facilitate a more efficient, swift, and secure file transfer between your local computer and the cloud. Ultimately, the result is an unmatched conflation of reliable backup, automatic scheduling, and highly customizable backup configuration.



Key benefits

- Cloud backup to Amazon S3, Glacier, Wasabi, Microsoft Azure, Google Cloud, OpenStack, Rackspace, and various other cloud storage services.
- Local backup to hard drives and NAS-like storage solutions.
- Encryption and compression for more secure and swift backups.
- Flexible backup & restore plans.
- Easy setup of backup plans with the ability to configure schedules, retention policy, and email notifications.
- Block-level backup for expedited upload.

Resolved Issues

The following table illustrates issues addressed in MSP360™ (CloudBerry) Backup 6.3.4 for Windows.

Resolved Issue	Issue ID
File-level backup: backup plan fails to establish connection to a network share destination, nothing is uploaded, but successful backup plan termination is reported	9550
VMware backup: slow backup as Changed Block Tracking feature is not working properly	9614
Hyper-V backup: fatal error on backup of Hyper-V machines with physical disks (pass-through disks)	3983
Virtual machine backup: full backups on schedule are not executed	7450
Image-based backup: volume shrink issue	5612

System Requirements

Before installing MSP360™ (CloudBerry) Backup 6.3.4 for Windows, make sure that your computer meets the following requirements:

Component	Requirement
CPU	1.4 GHz 64-bit processor
RAM	512 Mb or more
Disk Space	100 Mb or more
Operating System	Windows 7/8/10 Windows Server 2008/ 2008 R2/2012/ /2016/2019
Software Installed	Microsoft .NET Framework 4.0 or higher

Getting Started

Installation Instructions

1. Download the universal installer from MSP360™ website.
2. Run the Windows installer. If some required software frameworks are missing, the installer will prompt you to fix it.
3. Follow the installation wizard steps. To learn more, refer to the Installation section of the [help documentation](#).
4. Upon the first launch, select the licensing option.
5. Once all is set, you can begin configuring backup & restore plans.

Additional Resources

You can get the latest information on our products, various tutorials, and other similar information on our blog at <https://www.msp360.com/resources/blog/>.

Also, check out our knowledge base that features various workarounds for frequently experienced issues as well as some tips on how to enhance your interaction with our flagship backup solution at <https://kb.msp360.com/>.



About MSP360™

Established in 2011 by a group of experienced IT professionals, MSP360™ (formerly CloudBerry Lab) provides cloud-based backup and file management services to SMBs.

MSP360's offerings include powerful, easy-to-use backup management capabilities and military-grade encryption using customer-controlled keys. Customers can choose to store their backup data with all the major cloud storage providers, including Amazon S3, Microsoft Azure, Google Cloud, Wasabi, and others. MSP360™ also partners with thousands of VARs and MSPs to provide them with turnkey, white-label data protection services.

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