



MSP360™ (CloudBerry) Backup 6.3.3 for Windows



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Release Notes

October 7, 2020

These release notes provide information about the latest release of MSP360™ (CloudBerry) Backup 6.3.3 for Windows.

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About MSP360™ (CloudBerry) Backup 6.3.3 for Windows

MSP360™ (CloudBerry) Backup 6.3.3 for Windows is a minor release, featuring new functionality and enhanced performance. See the **New and Updated features** section to get a closer look at the novelties. CloudBerry Backup is a cross-platform, cost-effective, flexible, and versatile backup and recovery solution that enables businesses and ordinary users to perform automatic backups to various cloud storage services. Advanced features like encryption, compression, and synthetic backups facilitate a more efficient, swift, and secure file transfer between your local computer and the cloud. Ultimately, the result is an unmatched conflation of reliable backup, automatic scheduling, and highly customizable backup configuration.



Key benefits

- Cloud backup to Amazon S3, Glacier, Wasabi, Microsoft Azure, Google Cloud, OpenStack, Rackspace, and various other cloud storage services.
- Local backup to hard drives and NAS-like storage solutions.
- Encryption and compression for more secure and swift backups.
- Flexible backup & restore plans.
- Easy setup of backup plans with the ability to configure schedules, retention policy, and email notifications.
- Block-level backup for expedited upload.

New and Updated Features

New and updated features in MSP360 (CloudBerry) Backup 6.3.3 for Windows.

Improved Hyper-V Backup

The renewed Hyper-V backup features backing up Hyper-V virtual machines using the WMI API instead of using VSS Service in a host operating system. This approach allows the use of VSS service inside a virtual machine. This mechanism of a combined usage of reference points and RCT (Resilient Change Tracking) is more efficient and allows the backup software to work with desktop virtualization.

Restore to Hyper-V With VM Import

A new restore feature is introduced: in Backup 6.3.3 you are allowed to restore your backup data straight to a Hyper-V host. This allows restoring existing Hyper-V virtual machines straight to a Hyper-V server running on the target destination. During a restore, a required structure is created in a destination folder specified by the user and virtual machines launch either automatically or left in standby state upon restore settings. Along with the new restore type, a feature of importing a virtual machine is introduced. The import of a virtual machine means that it is restored straight to your Hyper-V host and is registered with it.

Support for Hyper-V Backup for Windows 8 and 10

Backup 6.3.3 for Windows supports Hyper-V backups in Windows 8 and 10.

Synthetic Full Backup Support for MinIO

Backup 6.3.3 supports synthetic full backup for [MinIO](#) storage provider. Update your storage destinations to try synthetic full with MinIO pricing.

Support for vSphere 7.0

Support for vSphere 7.0 is introduced. Now you can add ESXi hosts running on vSphere 7.0 to your backup plans.

Easier Product Activation

The procedure of product activation became more clear and easier with the related error and [instructions for solving the issue](#).

Resolved Issues

The following table illustrates issues addressed in MSP360™ (CloudBerry) Backup 6.3.3 for Windows.

Resolved Issue	Issue ID
Some errors in the event log "System" are not logged if a VSS snapshot is failed to create	8119
Image-based plan: Volsnap events are not logged on plan failure	8216
Unique constraint is failed while trying to implement repository auto-synchronization	8287
Notifications and Backup History: reports on backup plan failure if a backup is terminated due to a missing license	9247
No notification if the storage account is missing for file system accounts	9306
File-level backup: search thread is paused, then is not continued	9386
Hyper-V virtual machine is not restored in manual mode	7501
VMware item-level restore: no snapshots are available in backup data	8330
VMware backup fails if a path to ESXi host contains non-ASCII symbols	8420
Consistency check for MS Exchange: no Exchange databases are uploaded if a consistency check fails for one database	8573
Image-based restore to a virtual disk: invalid virtual disk minimal size calculated	9031



System Requirements

Before installing MSP360™ (CloudBerry) Backup 6.3.3 for Windows, make sure that your computer meets the following requirements:

Component	Requirement
CPU	1.4 GHz 64-bit processor
RAM	512 Mb or more
Disk Space	100 Mb or more
Operating System	Windows 7/8/10 Windows Server 2008/ 2008 R2/2012/ /2016/2019
Software Installed	Microsoft .NET Framework 4.0 or higher

Getting Started

Installation Instructions

1. Download the universal installer from MSP360™ website.
2. Run the Windows installer. If some required software frameworks are missing, the installer will prompt you to fix it.
3. Follow the installation wizard steps. To learn more, refer to the Installation section of the [help documentation](#).
4. Upon the first launch, select the licensing option.
5. Once all is set, you can begin configuring backup & restore plans.

Additional Resources

You can get the latest information on our products, various tutorials, and other similar information on our blog at <https://www.msp360.com/resources/blog/>.

Also, check out our knowledge base that features various workarounds for frequently experienced issues as well as some tips on how to enhance your interaction with our flagship backup solution at <https://kb.msp360.com/>.

About MSP360™

Established in 2011 by a group of experienced IT professionals, MSP360™ (formerly CloudBerry Lab) provides cloud-based backup and file management services to SMBs.

MSP360's offerings include powerful, easy-to-use backup management capabilities and military-grade encryption using customer-controlled keys. Customers can choose to store their backup data with all the major cloud storage providers, including Amazon S3, Microsoft Azure, Google Cloud, Wasabi, and others. MSP360™ also partners with thousands of VARs and MSPs to provide them with turnkey, white-label data protection services.

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