



MSP360 Connect. Simple. Reliable.

Connect is a remote connectivity tool developed to securely access and control remote devices and servers to resolve issues faster. High-speed stable connections are always available using Connect, regardless of the computer's global location.



Fast and stable connections

Real-time connections based on the WebRTC technology.



Unattended access

Set up a remote session without a connection partner on the other end.



Session recording

Record your remote sessions and meetings and then play them back via a built-in Session Player.



Multi-monitor support

Connect to devices with multiple monitors and easily switch between them or view all.



Advanced security

2FA, SSL encryption, and password-level security to ensure full data protection.



File transfer

Share files during the session.



Text and voice chat

Speak or exchange text messages while connected.



*Special features for MSPs

Centralized management, web-based remote access, easy deployment, reporting, black-screen feature and more.

Empower your business with MSP360 Connect

▶ MSPs and IT service providers

Connect to clients' desktops remotely and resolve issues without visiting them in person.

▶ IT technicians and support

Provide IT support and access computers remotely wherever you are.

▶ Small and midsize business

Connect to clients' and/or colleagues' computers remotely to assist them in solving their issues.

▶ Remote workers

Work from home and access files from your office computer.

▶ Students

Attend classes remotely using the "meeting" feature.



Choose your plan

Free



For Personal Use

\$0

Free Download

Standalone



Unattended access to Windows devices only

For Small Businesses and
Advanced Personal Use

For pricing, please visit
our [website](#)

Free Trial

Buy Now

Managed



For MSPs and
Businesses

For pricing,
please [contact us](#)

Free Trial

Request a Demo



MSP360 Free Connect

Rich feature set, best suited for personal use
and one-time connections.

Feature-to-OS comparison

Features	Windows	macOS	iOS/Android
5 devices in the address book	✓	✓	✓
Attended access <small>*via PIN</small>	✓	✓	✓
Encrypted connection	✓	✓	✓
Multi-user sessions <small>*join one session with co-workers</small>	✓	✓	✓
Unlimited concurrent sessions <small>*Access multiple devices at once</small>	✓	✗	✗
File transfer (10 MB limit) <small>*No limitation through direct connection inside LAN</small>	✓	✗	✗
WebRTC support	✓	✗	✗
Multi-monitor support	✓	✓	✓
Chat	✓	✓	✓
Microphone	✓	✓	✓
Session recording	✓	✗	✗

Benefits of Free Connect

- ▶ All features necessary to connect to and control remote devices
- ▶ Security – all connections are fully encrypted
- ▶ Fast real-time connection between Windows devices based on the WebRTC technology
- ▶ No subscription, no fees





MSP360 Standalone Connect

Advanced functionality for small businesses to access devices remotely from time to time.

**1 admin with 1 computer to manage other devices*

Feature-to-OS comparison

Features	Windows	macOS
25 devices in the address book	✓	✓
Unattended access <small>*to Windows devices only</small>	✓	✓
File transfer (1 GB limit) <small>*No limitation through direct connection inside LAN</small>	✓	✗
Multi-user sessions <small>*join one session with co-workers</small>	✓	✓
Unlimited concurrent sessions <small>*Access multiple devices at once</small>	✓	✗
WebRTC support	✓	✗
Attended access <small>*via PIN</small>	✓	✓
Encrypted connection	✓	✓
Multi-monitor support	✓	✓
Chat	✓	✓
Microphone	✓	✓
Session recording	✓	✗

Benefits of Standalone Connect

- ▶ Unattended access to join Windows devices without asking for a PIN
- ▶ Large files easily shared between Windows devices
- ▶ Encrypted connections ensure full data security
- ▶ Fast real-time connection between Windows devices based on the WebRTC technology

[Buy Now](#)





MSP360 Managed Connect

Premium solution designed for larger networks. Delivers great savings in time and resources for MSPs and IT departments, as all connections are managed from a single dashboard.

Feature-to-OS comparison

Features	Windows	macOS
Web console to manage Windows devices	✓	✓
Unlimited devices	✓	✓
Unlimited concurrent sessions <small>*Access multiple devices at once</small>	✓	✗
Web-based remote access to Windows devices	✓	✓
Advanced unattended access <small>*to Windows devices only</small>	✓	✓
File transfer (1 GB limit) <small>*No limitation through direct connection inside LAN</small>	✓	✗
WebRTC support	✓	✗
Reporting	✓	✓
Remote printing	✓	✗
Mass deployment	✓	✓
Black screen	✓	✓
Lock remote input	✓	✓
Multi-user sessions <small>*join one session with co-workers</small>	✓	✓
Attended access <small>*via PIN</small>	✓	✓
Encrypted connection	✓	✓
Multi-monitor support	✓	✓
Chat	✓	✓
Microphone	✓	✓
Session recording	✓	✗

Benefits of Managed Connect

- ▶ Single web-based control panel to run and manage all of your connections
- ▶ Connect to unlimited devices and maintain unlimited concurrent sessions at a time
- ▶ Install software on multiple Windows devices in bulk
- ▶ Black screen to hide your actions from the remote user you're connected to
- ▶ Keep track of all connections and their duration
- ▶ Print files from a remote computer

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Supported OS

- ▶ Windows 7 / 8 / 10 / 11
- ▶ Windows Server 2008 / 2008 R2 / 2012 / 2012 R2 / 2016 / 2019 / 2022
- ▶ macOS Ventura (13 or higher), macOS Monterey (12 or higher), macOS Big Sur (11.0 or higher), macOS Catalina (10.15 or higher), macOS Mojave (10.14 or higher), macOS High Sierra (10.13 or higher), macOS Sierra (10.12 or higher)
- ▶ iOS
- ▶ Android

System Requirements

▶ Windows

Microsoft .NET Framework 4.5.1
1.4 GHz 64-bit processor
512 MB RAM, 100 MB minimum disk space

▶ macOS

Intel® Core™ or M1, M2 Apple® Macintosh® computer
2GB memory
300MB of available hard disk space

Web-Based Remote Access to Windows Devices Managed

Supported browsers to connect from:

- ▶ Chrome (Windows, Linux, macOS)
- ▶ Firefox (Windows, Linux, macOS)
- ▶ Edge (Windows, Linux, macOS)
- ▶ Safari (macOS)

Integration with HaloPSA Managed

- ▶ Link MSP360-managed computers with HaloPSA assets
- ▶ Launch MSP360 Connect sessions directly from HaloPSA

Have a question? We're here to help!

[Ask a question](#) and we will get back to you as soon as possible.

Learn more and sign up
for a free trial

Sign Up