

MSP360 Managed Backup. Simple. Reliable

MSP360 Managed Backup is a powerful cross-platform backup and disaster recovery solution that leverages the public cloud to enable a comprehensive data protection strategy.



Single pane of glass

Monitor and manage all backup and restore jobs, users, endpoints, and storage from a single web console



Unified billing with AWS

Industry-first, flat price at \$0.023/GB/month with no additional charges



24/7/365 tech support

Get a fast and relevant response if you experience any technical issues



Flexible storage options

Leverage AWS, Microsoft Azure, Backblaze B2, and Wasabi storage to enable best-in-class data protection



No contracts

Pick monthly or annual subscription with no upfront investment and no obligation to renew



Easy-to-use solution

Anything can be done with a couple of clicks, so you can boost your performance

Empower your business with MSP360 Managed Backup

► 15-day trial

Ensure that MSP360 Managed Backup fits your needs with a fully functional free trial and 1 TB of free trial storage

▶ Simplified payments

Pay-as-you-go licensing with a steep cumulative discount curve

► Pay-per-device model

Pay only for what you use on a device volume basis

► Trusted vendor

MSP360 Managed Backup is an award-winning solution in multiple categories

















CLOUD STORAGE OPTIONS

- AWS
- Wasabi
- ► Backblaze B2
- ▶ Microsoft Azure
- ▶ Google Cloud
- ▶ S3 compatible



File and image-based backup

- ▶ Data compression and encryption
- ► GFS retention policy
- ► Backup consistency checks
- Synthetic full backup to any storage destination
- Automated restore verification
- ▶ Immutability
- Deduplication

Virtual machine backup

- ► Changed Block Tracking for VMware
- ▶ Hyper-V Cluster support
- ► Application-consistent backup
- Restore VMs to Amazon EC2 and MS Azure VM
- ▶ Item-level restore

Security

- Different permission levels for administrators
- ► Two-factor authentication
- ► IP-allowlisting
- Lock users out of editing backup and restore plans
- Custom passwords to restrict access to the backed-up data

- ► Tracking of all major actions within the console
- We don't store any of your data in our systems
- ► SSL-encrypted connections
- ► Immutable backups

Microsoft 365/ Google Workspace backup

 Data backup for Outlook Mail, Gmail, OneDrive, Google Drive, Contacts, Calendar, SharePoint, Google Shared Drives and Microsoft Teams

MS SQL Server backup

- ► Flexible selection of databases for backup
- Restore databases directly to MS SQL Server
- ► Restore databases as files (.mdf, .ldf)
- ▶ Point-in-time restore

Recovery

- ▶ File-level restore
- ▶ Restore to dissimilar hardware
- Restore directly from a cloud or USB flash drive
- ▶ Item-level restore
- ▶ Restore to Hyper-V or to ESXi Host
- Restore to Cloud (Amazon EC2, Microsoft Azure VM)

Free web-based remote access (beta)

- ► Fast and stable connections based on the WebRTC technology
- ► Encrypted connection
- ► Attended and unattended access
- Mass deployment of MSP360 Connect agents
- ► Multi-admin sessions
- Concurrent remote access sessions in separate browser windows
- ► Text chat





Microsoft 365/Google Workspace Backup

MSP360 Managed Backup offers Microsoft 365 and Google Workspace data backup and restore functionality for all customers. Avoid data loss with a simple and reliable data protection solution for Microsoft 365 and Google Workspace

Key features

- Support for Amazon S3, Microsoft Azure, Wasabi, Backblaze B2, Google Cloud Storage, and S3-compatible storage solutions
- Encryption at the source, in transit, and in target storage

- ▶ Mail backup
- ► OneDrive backup
- ► SharePoint backup
- ► Microsoft Teams backup
- ► Google Shared Drives backup

- ► Retention policies
- ▶ Item-level recovery
- Role-Based access control
- Export to PST
- ▶ Mail archives



Supported systems

Microsoft Windows

- Windows Server 2008, 2008 R2, 2012, 2012 R2, 2016, 2019, 2022
- ▶ Windows 7, 8, 10, 11

macOS

 ▶ OS X Mountain Lion (10.8.5 or higher); macOS Sierra (10.12 or higher); macOS Mojave (10.14 or higher); macOS Catalina (10.15 or higher); macOS Big Sur (11.0 or higher); macOS Monterey (12.0 or higher)

Linux

- ▶ Ubuntu 12.04 / ... / 21
- ▶ Debian 7.x / ... / 11.x
- ▶ SUSE Enterprise 11 / 12 / 15; openSUSE 42.x / 15.x
- ► Red Hat 6.x / 7.x / 8.x
- ▶ Fedora 25 / ... / 35
- CentOS 6.x / 7.x / 8.x
- ► Oracle Linux 6.x / 7.x / 8.x
- ► Amazon Linux 2

Hypervisors

- ➤ vSphere 6.0 or higher, Windows Server 2008 R2/2012/2012 R2/2016/2019/2022 with Hyper-V role (SCVMM is not supported)
- ▶ Windows 10/11 Enterprise/Pro with Hyper-V feature enabled

Applications

- ► MS Exchange 2010, 2013, 2016, 2019
- MS SQL Server 2008, 2012, 2014, 2017, 2019

Microsoft 365

- ► Exchange Online
- ▶ Calendar
- ▶ OneDrive
- ▶ SharePoint
- Contacts
- ► Teams

Google Workspace

- ► Google Mail
- ▶ Calendar
- ► Google Drive
- ► Shared Drives
- Contacts